

Community Consultation

Service Initiative (SI) Program

May-June 2016

ottawapolice.ca

Vous avez
votre place ici



Our community,
our inspiration



OTTAWA POLICE SERVICE
SERVICE DE POLICE D'OTTAWA

The Trusted Leader in Policing
Le chef de file de confiance dans la police

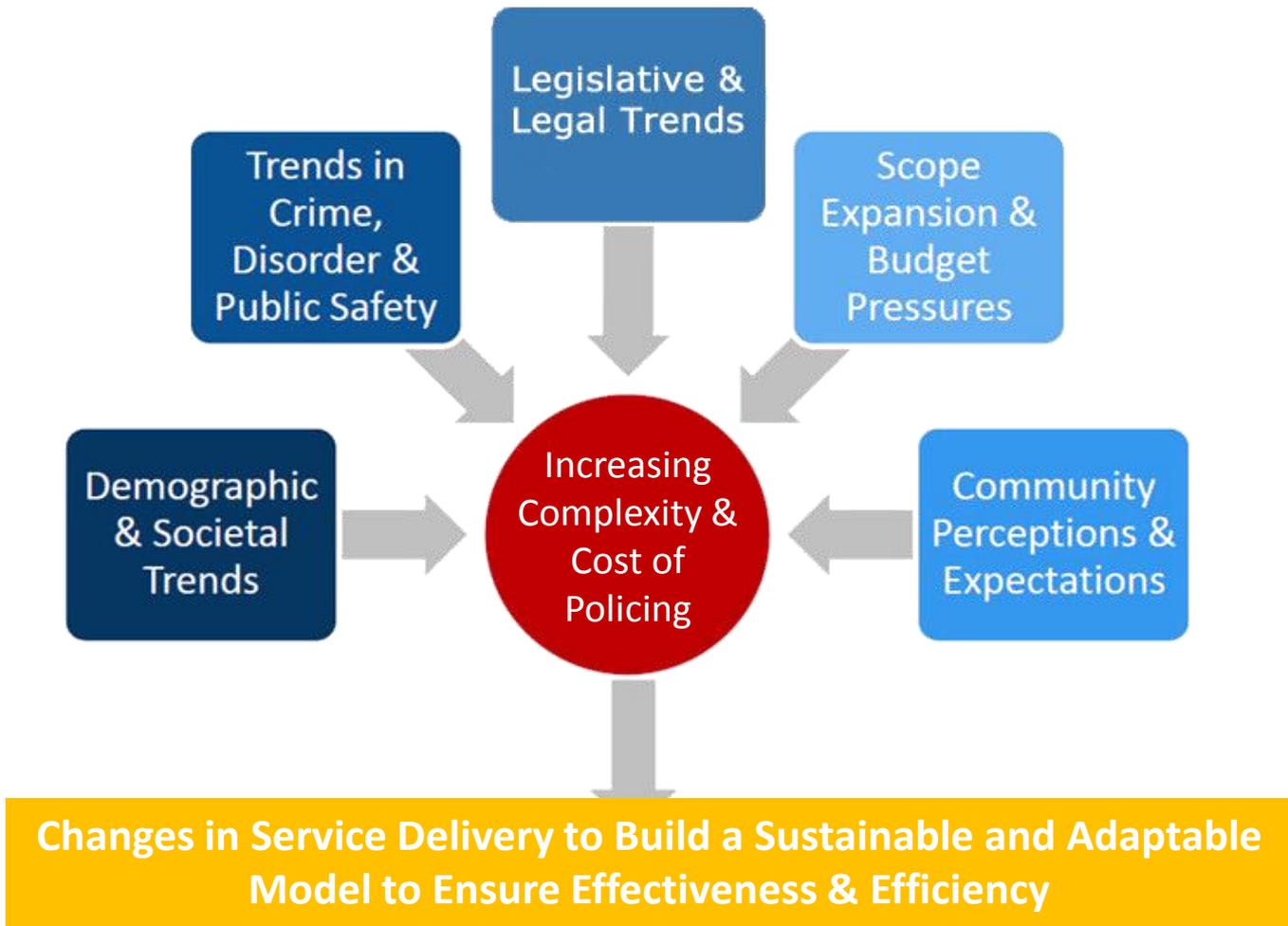


We are listening

- Consultation May-June
- Various ways to provide feedback:
 - An online questionnaire
 - Targeted outreach and focus groups
 - Discussions and updates to community partners
 - Ongoing communication
 - serviceinitiative@ottawapolice.ca
 - Ottawapolice.ca/serviceinitiative



Policing is facing challenges





What are we seeing in Ottawa

- Growing city
- Emerging crime trends
- Expectations from residents: road safety, violence against women, community safety, gang activity, etc.
- OPS continues to consult and use community feedback



What is the Service Initiative?



It's about effectiveness...

- ...in how we serve the community
- ...in how we deploy our people
- ...in how we support our frontline
- ...in how we build on community partnerships

But most importantly...

in how we keep Ottawa safe.



Opportunities

- **Demand Management:** Better manage demands
- **Investigative:** Better serve victims of crime and hold offenders accountable through improved investigative processes
- **Courts:** Streamline court processes
- **Control Centre:** Leverage intelligence information to improve public & officer safety
- **Frontline:** Improve how we deploy frontline officers in the community & coordinate their efforts

What we are talking about today



We know community policing works.

- Builds trust and relationships within the community
- Enhances public safety
- Helps prevent crime & direct proactive work
- Provides police with important insight into neighbourhoods
- Helps build partnerships
- Involves the community in finding solutions

We want to enhance it.

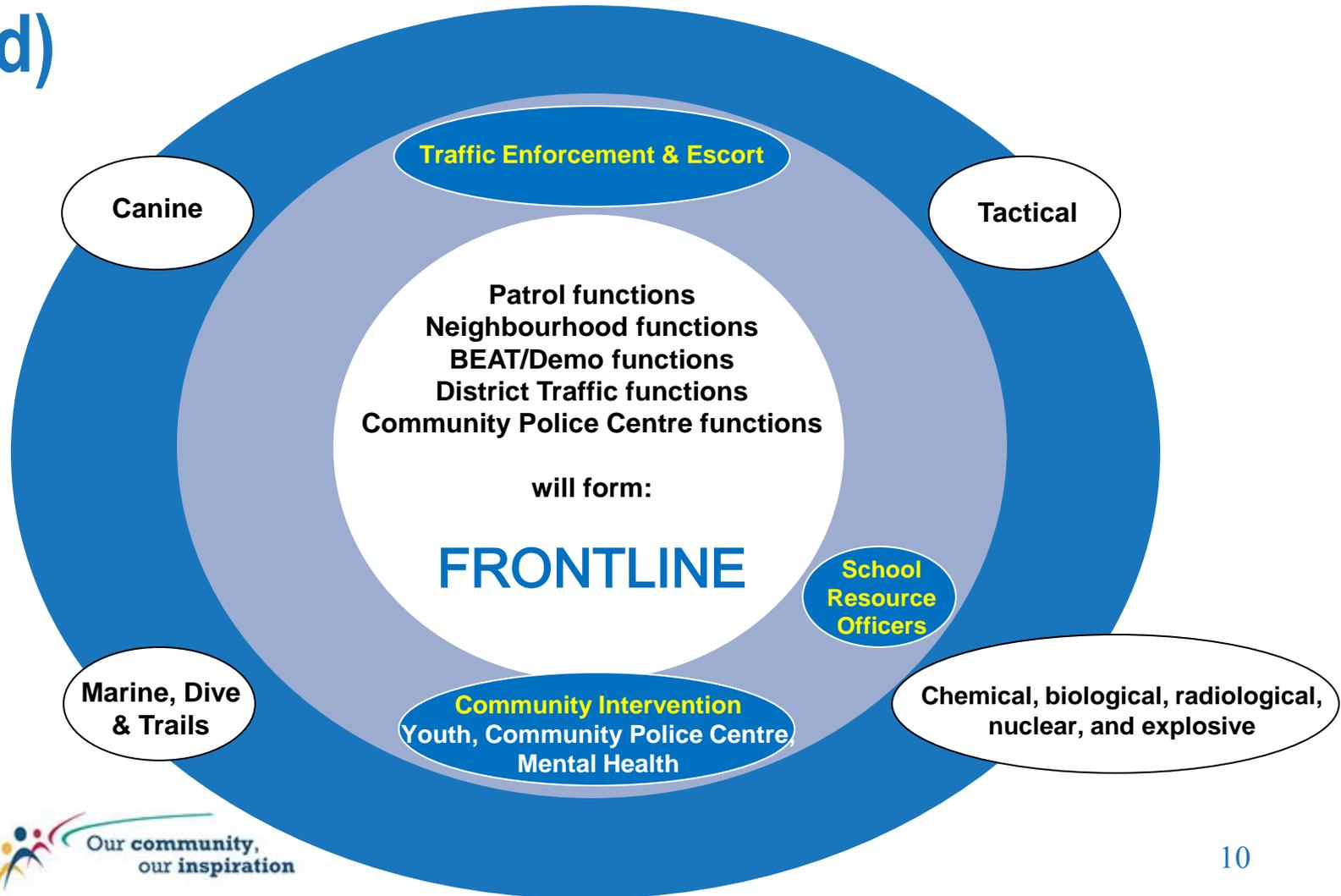


Proposed Frontline Deployment Model

- Better coordinates the work of Frontline officers by bringing them together under one mandate
 - i.e. mobile response, proactive policing, community engagement
- Builds in added flexibility and adaptability in deployment
- Provides the community with streamlined points of contact they can call
- Improves focus on priority neighbourhoods
- Maintains School Resource Officers to assist schools
- Maintains specialized support (Canine, Tactical, CBRNE, Marine, Dive & Trails)
- Dedicates resources to traffic enforcement
- Increases opportunities for proactive policing & crime prevention
- Keeps key activities like officers walking the beat
- Ensures officers know the neighbourhoods they serve



Proposed Frontline Deployment Model (cont'd)





Supporting Frontline Officers

- SI includes tools and technologies that support crime data and assists officers in serving neighbourhoods
 - Operational Control Centre
 - Information Management and Technology
- These tools will allow officers to address community issues and crime more quickly and effectively
 - Predictive analytics
 - Crime and neighbourhood issues data



Improving service to the community

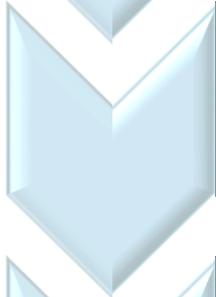
- Leveraging Ottawa Neighbourhood Study (ONS) to improve deployment
 - Based on community input
 - 108 neighbourhoods identified
 - Takes into account factors such as socio-economic status, health, school readiness, demographics, crime statistics, rural geographical considerations, and other relevant data/sources



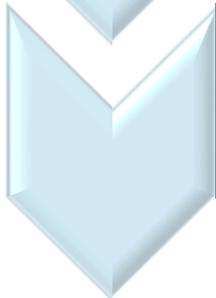
Scenario #1



- The Ottawa Police, through its Control Centre, identifies a high collision intersection based on calls for service and analytics. To gain a better understanding of the traffic issue, the Ottawa Police begins pulling together other information such as collision history in the area, reported traffic complaints, the neighbourhood profile, speed limits, etc.



- After reviewing the information, the Ottawa Police determines traffic enforcement is required in the interest of public safety. An action plan is developed to address the ongoing traffic issue.



- Frontline implements the action plan at the problem intersection and reports back on the outcomes to assist with future initiatives.



Scenario #2



- A number of residents call to make reports of a suspicious vehicle routinely in the parking lot behind their community centre. They suspect the vehicle is involved in drug activity and it is making them feel unsafe.

- The reports are reviewed by the Ottawa Police. Based on a number of criteria (call history, risk to public safety, time of day, etc) the report is assessed and prioritized.

- A coordinated response is determined using frontline resources.

- Moving forward, information gained from the investigation is captured and shared with other officers in the area.





Scenario #3



- Principal Stone of Snowy Creek High School received some complaints from nearby residents about students loitering, damaging property, and driving dangerously in the area at lunch hour.

- Principal Stone contacts her School Resource Officer, Cst. Lieu, who attends the school during the noted incident times.

- Cst. Lieu coordinates a response using frontline resources, partner agencies, and the property owners.

- Together, they liaise, educate, and enforce where appropriate.





Knowing what you know now...

- 1) What do you value most about community policing?
 - a. Does this proposed deployment model address/include what you value?
 - b. Are there areas for improvement?
- 2) What thoughts do you have as we move towards implementation of the model?
- 3) How should we continue to involve the community?



Thank you!